

4/27/20

1994-235-C  
2020-12-A

Matter ID# 29157

Telecommunications Carriers

## AUTHORIZED UTILITY REPRESENTATIVE FORM

### CERTIFICATED COMPANY INFORMATION

Company Name: CBTS Technology Solutions LLC

DBA/FKA: Cincinnati Bell Any Distance Inc.

Mailing Address: 221 East Fourth Street

City: Cincinnati

State: Ohio

ZIP Code: 45202

ILEC

IXC<sub>x</sub>

CLEC<sub>x</sub>

Wireless ETC

### REGISTERED AGENT INFORMATION

Registered Agent: Corporation Service Company

Mailing Address: 1703 Laurel Street

City: Columbia

State: South Carolina

ZIP Code: 29201

As required by Commission rules and regulations

Print or type company contact person and contact information for the areas listed below:

### UTILITY REPRESENTATIVE INFORMATION

#### General Manager

Name: Brandon Bowman

Address: 25 Merchant

City: Springdale

State: Ohio

ZIP Code: 45246

Phone: 513 565 2269

Email: brandon.bowman@cbts.com

Fax:

#### Emergency Contact – Non Office Hours

Name: Ted Heckmann

Phone: 513 608 7624

Email: ted.heckmann@cinbell.com

Fax:

#### Customer Relations/Complaints Rep

Name: Kathy Campbell

Address: 221 East Fourth Street

City: Cincinnati

State: Ohio

ZIP Code: 45202

Phone: 513 397 1296

Email: kathy.campbell@cinbell.com

Fax:

#### Complaints Rep for Complaint Escalation

Name: Ted Heckmann

Address: 221 East Fourth Street

City: Cincinnati

State: Ohio

ZIP Code: 45202

Phone: 513 397 1375

Email: ted.heckmann@cinbell.com

Fax:

Customer Toll Free Contact Number: 866 587 2287

#### Engineering Operations

Name: Tony King

Address: 510 East 96th Street

City: Indianapolis

State: Indiana

ZIP Code: 46240

Phone: 317 696 8879

Email: tony.king@cbts.com

Fax:

#### Test and Repair

Name: Tony King

Address: 510 East 96th Street

City: Indianapolis

State: Indiana

ZIP Code: 46240

Phone: 317 696 8879

Email: tony.king@cbts.com

Fax:

**UTILITY REPRESENTATIVE INFORMATION****Regulatory Officer**

Name &amp; Title: Ted Heckmann - Senior Director Regulatory &amp; Government Affairs

Address: 221 East Fourth Street

City: Cincinnati

State: Ohio

ZIP Code: 45202

Phone: 513 397 1375

Email: ted.heckmann@cinbell.com

Fax:

**Annual Report Form Mailings**

Name &amp; Title: Michael Ryan Murphy, Senior Director Corporate Tax

Address: 221 East Fourth Street

City: Cincinnati

State: Ohio

ZIP Code: 45202

Phone: 513 658 8355

Email: mike.murphy@cinbell.com

Fax:

**Dual Party Invoice Mailings**

Name &amp; Title: Ashley Rains, Tax Accountant

Address: 221 East Fourth Street

City: Cincinnati

State: Ohio

ZIP Code: 45202

Phone: 513 565 0547

Email: Ashley.rains@cbts.com

Fax:

**Universal Service Fund Mailings**

Name &amp; Title: Ashley Rains, Tax Accountant

Address: 221 East Fourth Street

City: Cincinnati

State: Ohio

ZIP Code: 45202

Phone: 513 565 0547

Email: Ashley.rains@cbts.com

Fax:

**Gross Receipts Mailings**

Name &amp; Title: Ashley Rains, Tax Accountant

Address: 221 East Fourth Street

City: Cincinnati

State: Ohio

ZIP Code: 45202

Phone: 513 565 0547

Email: Ashley.rains@cbts.com

Fax:

**Lifeline Contact**

Name &amp; Title: N/A

Address:

City:

State:

ZIP Code:

Phone:

Email:

Fax:

**FORM PREPARER INFORMATION**

This form was completed by: Kathleen M. Campbell

Signature: *Kathleen M. Campbell*

Title: Regulatory Specialist

Date: 4/24/2020

RETURN COMPLETED FORM TO: Public Service Commission of SC  
 Docketing Department  
 101 Executive Center Drive, Suite 100  
 Columbia, SC 29210

**AND**

Office of Regulatory Staff  
 Attn. Kari Munn  
 1401 Main Street, Suite 800  
 Columbia, SC 29201